

Dropship Information

Our dropship service details are as follows:

1. Choose the coffee you want to use in your range from either our blends list or single origins list... or both! I have attached a document that lists the origins and blends available - if you require any further information, let me know.
2. Choose the type of packaging you want to use. The packaging cost is included in the overall price. Checkout the options here: <https://www.smallbatchroasting.co.uk/coffee-packaging>
3. Label Design & Printing - We ask that all dropship customers provide their own pre-printed labels to us for their coffee. This is the most cost-effective method for this service for both the dropshipper and the producer. This also provides us the knowledge of your commitment to your new venture. We can provide you with details of a company that can do this for you who are very helpful, or you can source a company yourself.
4. Get a quote for your products per unit
5. Create an account with us
6. Let us setup your SKU codes for your website
7. Link your site to our Shipstation service - the following websites are the best sites for us to link to: Shopify, Wix, Woo Commerce, Squarespace, Weebly
8. Launch your site!

Our Fulfilment costs are the following:

Royal Mail Standard Delivery = £3.50+VAT for up to 2kg Courier Delivery = £7.50+VAT per box for 2kg-28kg

For our dropshippers, when we receive an order from your website, we will pack, label, grind (if required) and dispatch the customer orders within 48 hours (on Fridays, any orders after 3pm, Saturday and Sunday will be packed and dispatched on the Monday) That way, we have no need to keep stock on the shelf that may not move quickly and reduce in quality, and it means that there is no upfront fee for our services! Every Friday, we will collate all the orders we have received from Friday-Thursday, and invoice you on the Friday for the products and shipping fees. We will require payment within 24 hours of receiving the invoice or at most by the Monday. If no payment has been received on Monday morning by 08:30, all orders will be placed on hold until payment has received, and we can then re-release the orders.